

Money-back guarantee

Dear foodspring customer,

first of all, thank you for shopping with us. We are sorry to hear that something did not fully meet your expectations. In order to avoid such circumstances and to constantly improve our products, we would like to hear your opinion. Please use this form to describe in detail why you are claiming to use the money-back guarantee and enclose it to the package. You will then send the package at your own expense to the following address:

FIGE Logistik Stiftung & Co. KG

c/o Foodspring
Money-back guarantee
Märkische Allee 15
14979 Großbeeren
Germany

In order to make use of the money-back guarantee, this document needs to be enclosed to your package and your product must contain at least two thirds of its original content. Please notice that our money-back guarantee only applies to our protein and capsule products.

Your foodspring team

Which product would you like to return?

Why do you want to make use of our money-back guarantee?

Please contact our customer service if you have any further questions.



EN: +49 30 567 967 20



Monday to Friday
from 09:00 to 19:00



E-Mail:
service@foodspring.com